



# Youth Care Agency



Innovators in Security



## The Youth Care Agency

It is the end of 2007 and Youth and Care Agency ('Bureau Jeugdzorg') Noord-Holland is exploring the security market for a solution to its security requirements. After holding talks with a number of suppliers in this year, it is ISSYS Beveiliging of Heerhugowaard that presents a security strategy that meets the requirements of the Youth Care Agency Noord-Holland. All of the necessary preliminary work had been done before the Youth Care Agency made contact in the security market. The organisation already had carefully considered its requirements beforehand. The most important points were the creation of a high level of security for the employees and user-friendliness. The Youth Care Agency was looking for a company that could offer a solution that made it possible for security management to control all of their establishments centrally from the head office, ranging from access control and camera surveillance to intruder alarms. ISSYS Beveiliging gave Keyprocessor clear advice and presented a security strategy that met our wishes and requirements.

### Intelligent systems

The system being used by the Youth Care Agency is Keyprocessor's iProtect™ Security Management System. ISSYS Beveiliging B.V. is a true specialist with applications of integrated security management systems such as this. ISSYS Beveiliging combined three standard functionalities (access control, camera surveillance and burglar alarms) with parking management functionality and the fire alarm system interface. The solution provided by ISSYS Beveiliging gives the Youth Care Agency a number of advantages. Ron Koomen: "We used to use separate security systems with the disadvantages that entails. Our employees had to spend hours looking up camera images on a hard disk recorder and also separately saving them. It simply took too much time to find out who had locked the building and why an alarm had been activated. The iProtect™ system gives us ease of use. We use a 'intelligent camera system' that does everything automatically. All video images of incidents and other related events are automatically saved separately, and the other images are automatically deleted after 24 hours. This saves our people a lot of time."

### Problems immediately revealed

The iProtect™ system offers even more advantages. It is so user friendly, for example, that everything can be operated and managed on a digital map of the company, which is simply displayed on a computer monitor. Ron Koomen: "As soon as an alarm is activated or a camera detects problems we are able to see at a glance which area is involved, so everything is clearly surveyable. Whereas we used to have to consult various system for information about the security of all employees and establishments, we now have a complete overview on our PC at all times, providing precise information about everything that is important to us. And perhaps the best thing about this is that it can be done in just a few minutes, by just one person."



### Live connection

Despite the fact that Youth Care Agency Noord-Holland now has everything under its own management, there can of course be times when the organisation needs support. ISSYS Beveiliging meets that need as well. Ron Koomen: "Just one phone call is all it takes. ISSYS Beveiliging can make a live connection with the system within a few seconds, and is able to make the necessary modification in a couple of minutes."

The Youth Care Agency also uses an intelligent access control system. That means, for instance, that the visitor admission passes expire automatically or activate at a preconfigured point in time. Changes to employee admission passes can be made with a single mouse click. And it is even possible to open or lock the entrance doors in the same way.

### Guaranteed integrity

"It will go without saying that security for our employees is of great importance to us. But there is another important point: the integrity of our organisation", explains Ron Koomen. "That's why our security strategy is also aimed at protecting client details and all the information in files. Keyprocessor's iProtect™ system also covers that requirement. With such an efficient administration method, we are certain to keep control of file security."